

# You're Being Admitted

Information for patients



The decision has been made to admit you to hospital. You will soon be taken from the Emergency Department (ED) to a Ward, where you will receive further treatment.



*“How long will I wait in the Emergency Department?”*

The decision to admit you is the beginning of a process, in which a number of steps must be taken. Only once all of these steps are in place can you safely be taken to the ward. Because of this, it is very difficult to say exactly how long you will be waiting. However, whilst you remain in the Emergency Department you will continue to receive the care you need. Whilst you are waiting, you can ensure you have everything you need for a stay in hospital – such as glasses, hearing aids, and/or a clock/watch, nightwear, toiletries, and any walking aids you might need.



*“We will not forget about you.”*

You will be visited regularly by a Nurse who will check your blood pressure, heart rate and oxygen levels, movement and any skin damage. You will also be regularly visited by other members of staff, who can offer you Food and Drink.

**If you have any questions about your care, please feel free to ask the Nurses or Doctors who visit you during your wait.**

## The Admission Process

The decision to **admit** is made

Nurse in charge contacts Bed Manager to arrange a bed on the ward

The ED and the Ward prepare for your admission

A bed becomes available



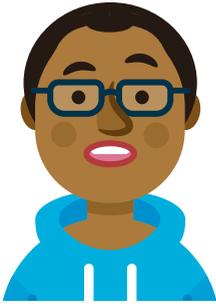
You are collected by Porters and taken to the ward.

Ward



*“Why do I have to repeat my story so many times?”*

Whilst you are waiting for Admission, you could be visited by Emergency Department Doctors, Doctors from the Ward, Advanced Practitioners, Students and Nurses, Clinical Support Workers, and other staff. Each of these people will want to know different things about your story, but may ask similar questions. You may feel that you are telling your story lots of times, but this is a very important part of ensuring you are receiving the care you need.



### *“What if my Pain Relief runs out?”*

Pain Control is a priority for everyone in the Emergency Department. As part of the regular visits you receive, we will check whether your pain is under control. Pain Relief can only be given to you after it is **prescribed** by a Doctor or Qualified Practitioner. If you need more pain relief, please tell a Healthcare Professional and they will make sure the right pain relief is prescribed for you.



### *“Who can I talk to?”*

Everybody working in the Emergency Department wants to give you the best care whilst you are waiting to be admitted to a ward. If you have any questions, please feel free to talk to any of the staff. If you have any concerns about the care you are receiving, please ask to speak to the Nurse in Charge.

### *Some of the people you can talk to...*



Doctor in Charge



Nurse in Charge



Nurse



Non-Clinical Support Worker