

# Unhappy? Here's what to do...

Information for children and  
young people



Leeds children's  
hospital

caring about children

We would like you to tell us if something has made you unhappy in hospital, so we can help.

Who can you tell?



You can tell these people or you can talk to someone in our team...



What happens when I contact the team?



You can get in touch with **PALS**. We will talk to you about why you are unhappy and may be able to sort it out for you there and then, but...



... if we need more information before we can sort it out we'll let you know what will happen next.



Once we have looked into this our Chief Executive Julian Hartley, can send you a letter to explain everything if you wish.

You can contact us on:

**EMAIL**

Patientexperience.leadsth@nhs.net

**PHONE**

Call: 0113 206 6261

Text: **PALS** to 07468 753 025

**WWW.**

www.leadsth.nhs.uk

**OR SCAN**



**Patient Advice and Liaison Service (PALS)**



## What did you think of your care?

Scan the QR code or visit [bit.ly/nhsleedsfft](https://bit.ly/nhsleedsfft)

*Your views matter*



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Developed by: Penny Barker and Joanne Bickers, Complaints Team and the  
Leeds Hospital Youth Forum  
Produced by: Medical Illustration Services • MID code: 20210915\_019/JG

LN003706  
Publication date  
09/2021  
Review date  
09/2024