

# Patient Advice and Liaison Service (PALS)

Do you have a worry or concern?  
We are here to help!

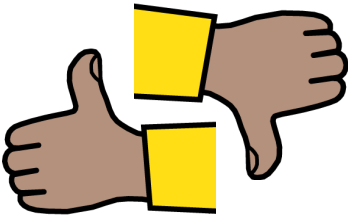
Information for patients



## easy read



help



## explain



This booklet uses easy words and pictures.

You might want to ask someone to help you read it.

We are the Patient Advice and Liaison Service, also called PALS.

Are you happy with the way you've been looked after in hospital?

Do you want someone to give you help and advice?

**happy**



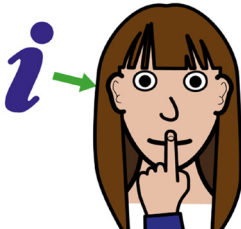
**problems**



**do not worry**



**confidential**



Do you want to thank hospital staff?

If you have any problems at the hospital we are here to help.

If you are worried about your care we are here to help.

We won't tell other people what you say in private.



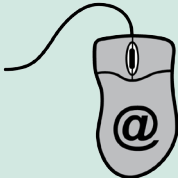
Phone us on:  
**0113 206 6261**



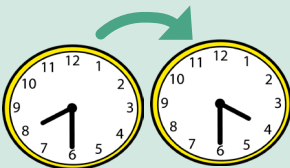
Text phone:  
**07468 753 025**



Write to us:  
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Email:  
**patientexperience.leadsth@nhs.net**



Open:  
**Monday to Friday,  
8:30am - 4:30pm**

